No Surprises Act/Good Faith Estimate for Mental Health Services

Effective January 2022, the No Surprises Act was passed to protect consumers from "surprise" medical bills from healthcare providers. The purpose is to prohibit an out-of-network provider from charging, without the patient's prior agreement, their rates for treatment. The Act requires that healthcare facilities and individual healthcare providers furnish a Good Faith Estimate (GFE) of the likely costs of a proposed treatment <u>prior to</u> the self-pay patient's receiving that service.

We are an out-of-network psychological practice, meaning that we do not participate with insurance. We receive payment directly from clients, who then have the option to seek out-of-network benefits (i.e., partial reimbursement) from their insurance company, if those benefits exist. We do not accept payment directly from insurance companies and do not submit any documents on behalf of clients. We are paid directly by clients at the time of service.

This law requires that we provide a Good Faith Estimate of what we believe the cost of treatment will entail. In terms of providing an estimate regarding the length of treatment, that is difficult to do as precisely as we would like, as we cannot guarantee how a client will respond to the therapy, how long it will take for the treatment to work, or additional presenting concerns that may arise during the course of therapy that become additional treatment goals, therefore extending the length of treatment. With that said, the average course of treatment in our practice is 6-12 months; occasionally it is shorter, and many times it is longer. For example, we have clients who have been attending therapy for years as they continue to benefit from the treatment and/or value the supportive relationship that therapy provides. Clients attend therapy on their own will and we attempt to make the costs of sessions and other charges as clear as possible at the onset of the treatment. Below is a summary of the way we charge for sessions, collaborative care (e.g., phone calls with treating psychiatrists), letters, and so on. If you have any questions about a particular charge, you are encouraged to ask your clinician.

Service	Service Code	Fee
Initial Intake Evaluation	90791, 90791-95	\$305-355
60-minute session	90837, 90837-95	\$270
45-minute session	90834, 90834-95, 90846,	\$230
	90846-95	
30-minute session	90832, 90832-95	\$150
>15-minute phone call	99911	Pro-rated based on time,
		But \$65 minimum
Requested letters, forms	77770, 77775	Pro-rated based on time, but
		\$80 minimum

^{**} Our fees increase by no more than \$10 every 1-2 years (usually every 2 years).

We require fees to be paid at the time of service by credit card (we do not accept checks).

We have a 48-hour cancellation policy and charge for all appointments that are not canceled more than 48 hours in advance of the scheduled appointment.

Please note that we, unfortunately, do not offer reduced rates or sliding scale fees. Are fees are set as reflected above.

To clarify our policy about phone calls, we charge for calls that are 15 minutes or longer, meaning that if you and your clinician are on a call that lasts 15 minutes (or longer), you are charged for the entire call. Calls that are less than 15 minutes do not incur a fee. If your clinician is on a collaborative call for example, with a school, a psychiatrist, or other treating clinician, and that call lasts 15 minutes (or longer), you will be charged for the entire call. Similarly, if we are asked to write a letter (for example, as part of request for accommodations or school admissions), we charge a minimum \$80 fee, though it may be more depending on the time spend on the letter or forms requested (this will be pro-rated). At any time, if you have questions about our fees, please discuss these with your clinician.

We recommend weekly sessions until progress is made. However, you and your clinician should discuss any concerns you have about the affordability of therapy. If you have financial concerns, you and your clinician can decide upon shorter sessions (for example, 30-minute sessions) and/or meeting less frequently (for example, every other week or every three weeks). In this case, your clinician may suggest more therapy homework to do in between sessions to ensure that the work continues to progress. At any time, you can choose to discontinue treatment.

Good Faith Estimate

Good Faith Estimate
CLIENT INFORMATION: Client name: DOB: Diagnosis Code: Parent/guardian name if client is a minor: Address: Phone number: Provider: Silvi Guerra, PsyD Provider License: 06188 National Provider Identifier (NPI): 1730534231
PROVIDER INFORMATION: Provider Name: Dr. Silvi, PC; Stress Free CBT Provider/ facility type: Private Practice Street address: 11810 Grand Park Ave Suite 500 City: North Bethesda State: Maryland Zip code: 20852 Contact person: Dr. Silvi Guerra Phone: 202-240-8648 National Provider Identifier (NPI): 1730534231 Employer Identification Number (EIN): 93-3721984 PROVIDER ESTIMATE
Date of Good Faith Estimate:1/01/24
The following is a detailed list of expected charges. The estimated costs are valid for 12 months from the date of the Good Faith Estimate. 1. Service/item: Initial Intake Evaluation (service code: 90791, 90791-95). Quantity: 1-104 Address where service will be provided: 11810 Grand Park Ave ,Suite 500, North Bethesda,, MD 20852 OR via Telehealth (on Zoom) OR off-campus for exposure work. Expected cost: \$305 for 60 minutes; \$355 for 75 minutes. 2. Service/item: Individual and/or family psychotherapy (see service code above) Quantity: 1-104 Address where service will be provided: 11810 Grand Park Ave ,Suite 500, North Bethesda,, MD 20852 OR via Telehealth (on Zoom) OR off-campus for exposure work. Expected cost: \$225 - \$27,560

Total estimated costs for 12 months:

At \$225-235/45-minute session and \$265/hour, in addition to the 60-minute Initial Intake Assessment of \$305 the estimated costs are between \$305- \$27,560 (the high end of this range reflects someone who attends two 60-minute-long

session per week for the entire year). The estimate of costs will depend on the number of sessions clients schedule with the fee based on my hourly rate. The majority of clients attend once-a-week 50-minute sessions.

Weekly sessions are typically recommended until progress is noted toward treatment goals. Treatment is most effective when the client attends weekly sessions. Once progress is made, a decrease in session frequency to every two weeks is often recommended. Once all treatment goals have been met, a further decrease to monthly maintenance sessions is often recommended to ensure progress is maintained. Oftentimes, after several months of maintenance sessions, clients either graduate from therapy or continue to meet periodically. Everyone progresses at a different pace. Finally, clients often request or benefit from additional sessions when in crisis or during periods of high stress.

DISCLAIMERS

This Good Faith Estimate shows the costs of services that are reasonably expected for the expected services to address your mental health care needs. The estimate is based on information known at the time the estimate was created, and actual items, services, or charges may different from the Good Faith Estimate. The Good Faith Estimate does not include any unknown or unexpected costs that may arise during treatment. You could be charged more if complications or special circumstances occur. There may be additional services the provider recommends as part of the course of care that must be scheduled or requested separately and are not reflected in the good faith estimate. If the actual billed charges are substantially in excess of the expected charges included in the Good Faith Estimate, you have the right to dispute the bill. You may contact the health care provider or facility listed to let them know the billed charges are higher than the Good Faith Estimate. You can ask them to update the bill to match the Good Faith Estimate, ask to negotiate the bill, or ask if there is financial assistance available. You may also start a dispute resolution process with the U.S. Department of Health and Human Services (HHS). If you choose to use the dispute resolution process, you must start the dispute process within 120 calendar days (about 4 months) of the date on the original bill. There is a \$25 fee to use the dispute process. If the agency reviewing your dispute agrees with you, you will have to pay the price on this Good Faith Estimate. If the agency disagrees with you agrees with the health care provider or facility, you will have to pay the higher amount. For answers to questions, to obtain more information about your right to a Good Faith Estimate or the dispute process, or to receive a form to start the process, visit www.cms.gov/nosurprises or call 1-800-985-3059. Keep a copy of this Good Faith Estimate in a safe place or take pictures of it. You may need it if you are billed a higher amount.

The Good Faith Estimate is <u>not</u> a contract and does not require the self-pay (or uninsured) individual to obtain the items or services from any of the providers identified in the good faith estimate.